



Care Center/Skilled Nursing or Assisted Living

## What to do When Your Loved One Dies

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You have just experienced a significant loss. It is normal to be overcome with grief and you may not recall what tasks need to be addressed. We are here to support you.

Optage® Hospice provides this list as a helpful reminder.

### What You Do:

- Notify site staff
- Site staff or family to notify Optage Hospice: 651-631-6410
- Notify other family members and friends at your discretion

### What Optage Hospice Does:

- A nurse will offer a hospice visit to support family
- Optage Hospice will coordinate with site staff to:
  - Notify Primary Physician
  - Notify Coroner as needed
  - Notify Funeral Home
  - Coordinate pick up of hospice equipment
  - Bedside Memorial and/or Procession of Honor as desired by family
- If family is not present at time of death, the site staff will call Optage Hospice and then either the site staff or Optage Hospice will call the person listed as the primary contact.

**Bedside Memorial:** A time for site staff to gather with family in reflection, remembrance, and prayer for your loved one. This provides time for staff to reflect on their time serving your loved one and to grieve their loss of this special person for whom they provided the ministry of care and service in love.

**Procession of Honor:** A time for any family, friends, and staff to honor your loved one as their body is removed from the site.

For more information, please call **651-746-8200** or visit us online at **Optage.org**.

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